

Oct.—Dec. 2017

Awareness | Acceptance | Inclusion



DSACO launches partnership with CarePartner to save families time and money

After a successful pilot with 5 DSACO families earlier this year, we are pleased to announce an unprecedented partnership with CarePartner, a division of QuantumHealth, that provides coordination to patients and their families. CarePartner's professionally trained Care Coordinators help navigate the complexities of healthcare, which leads to better health outcomes that reduce costs for families. Want to know some examples of ways CarePartner may be able to help your family? Examples of areas they can provide support include, but are not limited to:

- ⇒ Claims Issues
- ⇒ Billing & Negotiations
- ⇒ Assistance with Benefit Coverage
- ⇒ Financial Assistance with Rx Copays
- ⇒ Pharmacy Issues
- ⇒ Therapy Coverage
- ⇒ Caregiver Support/Respite
- ⇒ Insurance Appeals

"Most parents don't know what they don't know when it comes to battling insurance companies," said Regina, a DSACO parent who participated in the pilot. With this new partnership established, DSACO families will be able to apply for an annual scholarship that fully covers the cost of this unique resource. As a true third-party patient advocate, CarePartner's team members will give, at minimum, one of the most valuable resources back to families: time. Jenn, another parent whose family participated in the pilot added, "I've spent hours on the phone with my insurance company over previous issues and was poised to do the same to get speech therapy covered for our son. CarePartner said they would handle this for us. It was such a huge relief because I work full time and don't have time to sit on hold with the insurance company. It was a big load off my shoulders."

We are grateful for the support of a generous donor, who has afforded DSACO the ability to offer this opportunity to its members in the form of a HealthCare Coordination Scholarship. Applications for participation will be on a first-come, first-served basis and will be accepted beginning on October 1, 2017.

Additional information about this scholarship can be found on DSACO's website at www.dsaco.net/scholarships.

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para familias latinas**

Keeping Up is a publication of the Down Syndrome Association of Central Ohio (DSACO).